



Simple, Efficient and Effective Outsourcing

Rosetta Sourcing Hosted ECM Solutions

Hosted Group Service : Based on the Alfresco Community Release

This single host solution can support up to 30 concurrent /active users. Provides up to 500 GB of Managed Storage (up to 1/2 million Scanned Images). It provides the full range of workflow, document management and Imaging capabilities.

Product	Description	Price	Code
Basic Configuration	This provides the complete Hosted Group ECM Service (hardware, software, configuration and Setup) and ongoing standard (12x5) Support. It provides the ability to start using the Alfresco implementation (including Imaging and workflow etc.). Users, folders, workflow are configured as out of the box. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision :	£1,375 625/mnth	ECM - GH-BC
Standard Configuration	The Standard Configuration provides a complete remotely hosted Group ECM solution, including initial customer specific configuration. (Including Requirements, On Site Customer engagement, Users setup, Folders and Workflow configuration, 'Train the Trainer', and handover). 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision :	£3,725 £950/mnth	ECM - GH-SC
Additions/Options : Available as part of the Standard Configuration.			
Extension Pack	Standard extensions to the ECM Meta Model to support additional fields on indexing searching and browsing. Includes Requirements, deployment, training and handover.	£1,725	ECM - GH-EP
OCR Pack	Extended the standard configuration to provide automated OCR capabilities and full text retrieval of stored Image files	£1,075	ECM - GH-OCR
Management Reports	Provisioning of a simple web based reporting tool to enable MIS, work allocation and status information, easily available via a web interface.	£1,725	ECM - GH-MR
Backup/Disaster Recovery Options : Solutions to meet all business requirements			
Remote Offsite Backup	The traditional backup option enables a copy of the content and meta-data to be kept offsite in either a company owned or 3 rd party repository, It enables the service to be rebuilt within 1-2 working days in the event of total loss of service. 1. Service Setup: 2. Monthly Support/Maintenance: 3. Provision of up to 1Tbyte of Secure Offsite Storage :	£700 £162/mnth £200/mnth	ECM - GH-ROB ECM - GH-ROS
Basic Service	Duplicate Standby Service in a separate secure location. Data snap shots taken every 24 hours, with a 8 working hours turnaround in the event of recovery. Solution utilises a reduced/simpler platform, with some possible reduction in service performance. Designed to provide an adequate capability while the main installation is recovered. Costs include all hardware, software, configuration and ongoing monthly provisioning. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision :	£1,875 £320/mnth	ECM - GH-BBS
Failure / DR Service	Duplicate Service available within 4-8 hours, giving full redundancy and fail over in the event of loss of service. Recovery / warm service provisioning and data recover is 4 hours. The Failure / DR Service comes with 24x7 hour support. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision ::	£2,400 £625/mnth	ECM - GH-BFS
Business Critical Service	Identical secondary service, providing near instantaneous failover / recovery, up-to-date copy of the service, available via a secondary URL for users to swap to in the event of failure. The Business Critical Service comes with 24 hour support 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision ::	£3180 £800/mnth	ECM - GH-BCS
Group Service : Other Options			
Evaluation / POC	Setup and configuration of a "Proof of Concept / Evaluation Service" for 3 months. User configuration and setup to facilitate the POC. 1. Set up costs (hardware, software, deployment and configuration)	£3,415	ECM - GH-EVL
Evaluation Plus	As for the Evaluation/POC Service, but with dedicated machine, resources and improved service levels. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision: (3 month Min)	£3,725 £400/mnth	ECM - GH-EVP
Enterprise Upgrade	Upgrade of Alfresco Community to Alfresco Enterprise (with Vendor Support Plan). 1. Installation/Configuration/Testing: Note : An Alfresco Enterprise license is required. This licence is based on the number of servers and sold annually. Pricing is available from Alfresco.	£3425	ECM - GH-UPG

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Simple, Efficient and Effective Outsourcing

Rosetta Sourcing Hosted ECM Solutions

Hosted Departmental Service : Based on the Alfresco Community Release

This dual host solution can support up to 60 concurrent /active users. Provides up to 500 GB of Managed Storage (up to 1/2 million Scanned Images). It provides the full range of workflow, document management and Imaging capabilities.

Product	Description	Price	Code
Basic Configuration	This provides the complete Hosted Departmental ECM Service (hardware, software, configuration and Setup) and ongoing standard (12x5) Support. It provides the ability to start using the Alfresco implementation (including Imaging and workflow etc.). Users, folders, workflow are configured as out of the box. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision :	£2,175 940/mnth	ECM - DH-BC
Standard Configuration	The Standard Configuration provides a complete Departmental remotely hosted ECM solution, including initial customer specific configuration. (Including Requirements, On Site Customer engagement, Users setup, Folders and Workflow configuration, 'Train the Trainer', and handover). 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision :	£4575 £1260/mnth	ECM - DH-SC
Additions/Options : Available as part of the Standard Configuration.			
Extension Pack	Standard extensions to the ECM Meta Model to support additional fields on indexing searching and browsing. Includes Requirements, deployment, training and handover.	£1,725	ECM - DH-EP
OCR Pack	Extended the standard configuration to provide automated OCR capabilities and full text retrieval of stored Image files	£1,075	ECM - DH-OCR
Management Reports	Provisioning of a simple web based reporting tool to enable MIS, work allocation and status information, easily available via a web interface.	£1,725	ECM - DH-MR
Backup/Disaster Recovery Options : Solutions to meet all business requirements			
Remote Offsite Backup	The traditional backup option enables a copy of the content and meta-data to be kept offsite in either a company owned or 3 rd party repository, It enables the service to be rebuilt within 1-2 working days in the event of total loss of service. 1. Service Setup: 2. Monthly Support/Maintenance: 3. Provision of up to 1Tbyte of Secure Offsite Storage :	£700 £162/mnth £200/mnth	ECM - DH-ROB ECM - DH-ROS
Basic Service	Standby Service in a separate secure location. Data snap shots taken every 24 hours, with a 8 working hours turnaround in the event of recovery. Solution utilises a reduced/simpler platform, with some possible reduction in service performance. Designed to provide an adequate capability while the main installation is recovered. Costs include all hardware, software, configuration and ongoing monthly provisioning. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision :	£1,875 £320/mnth	ECM - DH-BBS
Failure / DR Service	Duplicate Service available within 4-8 hours, giving full redundancy and fail over in the event of loss of service. Recovery / warm service provisioning and data recover is 4 hours. The Failure / DR Service come with 24x7 hour support. 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision ::	£3200 £940/mnth	ECM - DH-BFS
Business Critical Service	Identical secondary service, providing near instantaneous failover / recovery, up-to-date copy of the service, available via a secondary URL for users to swap to in the event of failure. The Business Critical Service comes with 24 hour support 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision ::	£3900 £1100/mnth	ECM - DH-BCS
Group Service : Other Options			
Evaluation Plus	Setup and configuration of a "Proof of Concept / Evaluation Service" for 3 months. User configuration and setup to facilitate the POC. Set up costs (hardware, software, deployment and configuration) with dedicated machines and resources 1. Set up costs (hardware, software, deployment and configuration) 2. Monthly Support/Maintenance/Service Provision: (3 month Min)	£4575 £1260/mnth	ECM - DH-EVP
Enterprise Upgrade	Upgrade of Alfresco Community to Alfresco Enterprise (with Vendor Support Plan). 1. Installation/Configuration/Testing Note: An Alfresco Enterprise license is required. This licence is based on the number of servers and sold annually. Pricing is available from Alfresco.	£3425	ECM - DH-UPG

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