



Simple, Efficient and Effective Outsourcing

Rosetta Sourcing Community Based ECM

The RSL Community ECM Solution is available either as a totally outsourced, remotely hosted service or as a traditional application package install on customer supplied infrastructure. This choice enables customers to select the most appropriate platform, and if appropriate access the wide capabilities of the Alfresco platform as a business service, without the need to worry about deployment, infrastructure integration and sufficient internal resources.

The RSL ECM **Group Service** is designed for up to 30 active users (with unlimited ad-hoc users), providing the full range of workflow, imaging and document management capabilities. The **Departmental Service** is designed for up to 60 concurrent / active users, again with no limitations on the total numbers of users.

Alfresco is capable of being deployed in larger/ different configurations, and further options are available on request. Rosetta Sourcing Limited provides profession standard (12x5) and premium (24x7) support of customer installations, along with a range of backup and DR services, to ensure ensuring these business critical applications are available when needed.

Key Facts

1. Hosted (Outsourced) Service

- No capital costs, Simple Business Service
- No internal IT support required
- Secure service available via the internet, using the browser to deliver to the desktop.
- Full hardware, software and application support, with one help point/SLA.
- No User based licensing
- Easy enough to be Customer configured if desired
- Managed DR/Backup Service to ensure always-on/always available
- Easy Proof on Concept/Evaluation packages available

2. Managed Application Deployment

- Deployment to your strategic platforms and architectures to ensure easy co-existence into your existing infrastructure.
- Same professional support service, ensuring a stability of a business critical application.
- Optional remotely hosted/managed DR Service.
- Standard configurations available to make purchasing and procurement easy.
- Based on an Open platform, that easily integrates into the corporate environment via the desktop, as well as via web services, and existing portals etc.

Why Rosetta Sourcing

- *Complex Solution Delivery Experience across the enterprise landscape.*
- *Over 20 years delivery in ECM and DMS Solutions*
- *Agile, flexible, efficient Supplier, with a wide range of in-house capabilities and skills.*
- *Complete life cycle support for open solutions to European businesses*

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